

Guest Information

University Contacts

For general questions about your stay at Walsh University
Jackie Manser, Director of Campus Programs
330-936-1944 / 330-490-7117 or jmanser@walsh.edu

For questions regarding your room
Alexis Howard
Coordinator of Residential Services
330-490-7306 ahoward@walsh.edu

Resident Assistant on Duty
330-418-6103
Call to schedule arrival

Walsh University Campus Police

Walsh University Campus Police is a fully commissioned police department. If you have an emergency, please contact the officer on duty. Campus Police are available 24 hours a day, 7 days a week. You can reach the Officer on Duty by calling 330-490-7474 or 330-316-1088 or dialing x7474 from any house phone. The Campus Police office is located at the rear entrance of Betzler Tower.

Maintenance Emergencies

If you have an **emergency maintenance** issue and need to contact a Walsh University staff member after hours, please contact the Resident Assistant on Duty at 330-418-6103. Examples of a maintenance emergency would be a stalled elevator or an uncontrollable water issue. Other minor maintenance issues can be shared with Alexis Howard at ahoward@walsh.edu to be reported to the facilities department.

Apartment Keys

Each guest is issued two keys at check-in: a building key and a bedroom key. Your individual room will be noted on the envelope containing your keys. The guest is responsible for any costs associated with lost, stolen, or damaged keys. The replacement cost is \$100 per key. We appreciate your efforts to return keys in their original envelope.

Lockouts

If you are locked out of your room, please call Campus Police. Please be aware that there could be up to a 15-minute wait for the staff person to arrive

Please note that you are staying in campus housing and we do not have customer service staff on call.

Amenities

The apartments do not have any amenities like sheets, towels and toiletries.

Cleaning

Walsh University will not clean the apartment during your stay.

Trash Disposal

We would ask that you please dispose of your trash. A small trash cart is located on the ground floor of the apartment.

Smoking/Tobacco

Smoking is not permitted in any Walsh University Residence Hall or on University Apartment balconies. The Betzler Courtyard (located in the center of the University Apartments) is considered a designated smoking area as cigarette receptacles are clearly visible.

Connecting to the Internet in the Residence Halls

University guests are welcome to connect to our WIFI.

Air Conditioning

The Apartments are air-conditioned. The thermostat is located in the living room.

Residence Hall Apartment Furniture

All residence hall furniture is required to remain in your residence hall room. Residence Hall furniture is not permitted on University Apartment balconies. Violations of this policy will be assessed upon checkout.

Arranging Your Check-Out

To arrange your checkout date/time, please contact Jackie Manser, Director of Campus & Community programs at 330.490.7117 jmanser@walsh.edu.

Title IX

Title IX is a federal law that protects individuals from all forms of sex discrimination connected to any of the academic, educational, extracurricular, athletic, and other programs, activities or employment of educational institutions that receive federal funding. Title IX protects students, employees and other persons regardless of their sex, sexual orientation, gender identity, disability, race, or national origin. Walsh University is committed to providing support and assistance to members of our campus community impacted by all forms of sex discrimination, including, but not limited to harassment, sexual assault, dating violence, domestic violence, gender based misconduct, stalking, retaliation, or other forms of sex discrimination.

To report an incident of gender based violence please contact Kristi Campbell, Title IX Coordinator via email at titleix@walsh.edu.