Course Schedule

7:30  Welcome & Breakfast
8:00  Introduction & Overview of the Generations
8:30  Characteristics of the Four Generations
9:30  Challenges Associated with Generational Diversity in the Workplace
10:00 Break
10:15 Generational Clash-points
11:00 Professionalism
12:00 Break and Lunch
1:00  Professionalism Continued
2:00  Teaching and Learning in the Millennial Generation
2:30  Recruitment and Retention Issues
3:00  Wrap-up, questions & evaluation

REGISTRATION INFO

Cost: $40
Procedure: All registrations must occur online using the following link:
https://www.paypal.com/cgi-bin/webscr?cmd=_s-xclick&hosted_button_id=F9FSZL6BJUNRU
(Please note that you do not need to have a Paypal account; you may complete this as a guest)

Unfortunately, we are unable to accept any on-site registrations.

Mission of the Ohio Kentucky Consortium of Physical Therapy Programs for Clinical Education (OKCPTP): As members of the OKCPTP for Clinical Education, our mission is to cultivate a culture of excellence in physical therapist clinical education through leadership, collaboration, service, innovation and scholarship.
Course Description
It is believed individuals from the same generation are influenced by common life events that help shape values and behaviors. However, today’s healthcare system involves complex interactions between providers and consumers from different generations. Cross-generational differences can present challenges for clinicians when developing therapeutic relationships with patients/clients and effective working relationships with colleagues. This workshop will explore issues that may arise from the four current generations in the workplace. The knowledge gained by clinicians will assist them with students during clinical educational experiences, with peers, and with others who they may supervise in the clinic. The evolving “picture” of professionalism and implications for the future will be discussed.

Course Objectives:
At the conclusion of the workshop, participants will be able to:

- Describe the four generations that currently make up our workforce
- Discuss the challenges that occur when four generations interact
- Compare and contrast the attributes of professionalism as it exists in each generation
- Understand the teaching and learning challenges that exist in current classrooms
- Discuss recruitment and retention issues as they relate to the younger generations

Speaker Information

Peggy Gleeson, PT, PhD

Dr. Gleeson received her BS in physical therapy from St. Louis University in 1975. She subsequently obtained a MS and a PhD in physical therapy in 1983 and 1988 respectively. She currently serves as the Associate Director of the School of Physical Therapy and the Director of Clinical Education at Texas Woman’s University. Dr. Gleeson has authored numerous publications, including an article in the Journal of PT Education entitled “Understanding generational competence related to professionalism: Misunderstandings that lead to a perception of unprofessional behavior.” She has also spoken nationally on the topic of generational differences and their relationship to professionalism.

Course Location
Walsh University
The Barrette Business and Community Center - Room A
North Canton, OH

Directions to campus with an accompanying map are available at: http://www.walsh.edu/campus-map-directions

Suggested Parking: Participants may wish to consider parking in lots B or C as seen on the campus map.

Questions?
Please contact Amy Hassen at ahassen@walsh.edu